



**RECREATIONAL
VEHICLES**

985 North 900 West
Shipshewana, IN 46565

IMPORTANT SAFETY RECALL

This notice applies to your vehicle: «VIN»

«Owner_name»
«Street»
«City», «State» «Zip»

Dear «Owner_name»:

This notice is being sent to you in accordance with the requirements of the Motor Vehicle Safety Act. K. Z., Inc. ("KZ RV") has decided that a defect which relates to motor vehicle safety exists in all 2026 Durango Models. This is to inform you that your vehicle may contain a defect that could affect the safety of a person. As a result, KZ RV is conducting a safety recall. We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Reason for this recall

The vehicles subject to this recall were built with with improperly installed bolts used to secure the shock absorber. The separation of a shock absorber bolt while the camper is in motion could result in the release of road debris increasing the risk of a crash.

What we will do

The remedy is to replace the existing shock bolts with a bolt replacement kit. The repair should take approximately 48 mins to complete. This repair will be completed at no cost to you.

What we need you to do

You should contact your selling dealer immediately to schedule a service appointment to have the defect repaired in your vehicle. If you have questions concerning this recall or if you need any assistance, please contact **KZ RV Dealer/Customer Services** by mail at KZ Recreational Vehicles, 0985 N 900 W, Shipshewana, IN 46565, **or** by phone at (260)768-2034.

If you had appropriate repairs completed prior to receipt of this recall notice, and if you incurred any direct cost in connection with obtaining such repair, you may be eligible to receive reimbursement from KZ RV by contacting **KZ RV's Customer Service**.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days. If you no longer own this RV, please email customerservice@kz-rv.com with your name and VIN.

We apologize for any inconvenience this action may cause you; however, your safety and continued satisfaction are of the utmost importance to us.

Thank you for your attention and cooperation in this matter.

Sincerely,
KZ Recreational Vehicles

cc: Transport Canada (TC)

